

LTP Project Updates

LTP continue to work with tenancy services, fire safety assurance, maintenance, business management and resident involvement on a variety of projects.

I will give you a brief overview of the projects we are covering in these areas:

LTP recently attended a voids refresher training course delivered by tenancy services and resident involvement and all members of LTP have signed up to become a voids inspector. I continue to hold quarterly meetings with the voids team leader reviewing void inspections and targets. We have successfully inspected twelve voids December – April and all have surpassed our standards. We understand inspecting a targeted one property a week may be difficult due to property type and availability, we have agreed to inspect as many as possible and take direction from the voids team – our aim is to increase from 5% to 10%. A suggestion to conduct multiple void inspection is currently under review by void team's leader.

The complaints review group continue to hold quarterly meetings - We have requested recommendations shared with relevant officers together with a request for further feedback relating to some complaints. The ASB working group have completed the second review cycle and have identified improvements - Three LTP members are also in the process of trying to obtain an ASB accreditation. The schedule of repairs (SOR) working group have put forward recommendations to increase awareness of SOR programme on Facebook together with link to main calendar. LTP volunteered and assisted various officers from City of Lincoln Council (CoLC) at a fire safety exercise at Jarvis House, we found the events to be successful, in particular, tenants at Jarvis House actively engaged with officers and Lincolnshire Fire and Rescue. LTP have reviewed CoLC Lincoln standards, fencing and communal area policy and submitted recommendations. We continue to hold our monthly LTP meetings and have recruited a new LTP member, we have eleven LTP inducted LTP members.

LTP continue to represent COLC at Association of Retained Council Housing (ARCH) and Debbie Rousseau is now a fully opted committee member allowing me to represent COLC as a panel member on the Social Housing Quality Register online community Panel attending online webinars. LTP have joined TPAS – the leading tenant engagement experts. TPAS are a not-for-profit organisation and have been representing Registered Provider's, Local Authorities, ALMO's (arms length management organisation) etc since 1988 and promote, support and champion tenant involvement and empowerment in social housing across England. We have recently completed an introductory online seminar and in the process of joining online training sessions and webinars covering housing related subjects.

Thank You!

